### **Made with Pride**

At Infinity Drain we take pride in crafting our products and we thank you for your purchase. We take customer feedback seriously. Please let us know if you have any issues or suggestions.

Contact us at info@infinitydrain.com

Thank you for choosing Infinity Drain.

Jonathan Brill President Infinity Drain



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# ID Infinity Drain

# Care & Maintenance User Guide

CMUG-S

### Hair Happens. A little maintenance goes a long way.

When shower drains clog with hair and debris, they become hard to clean and repairs can become costly. Your new Infinity Drain comes with a Hair Maintenance Kit including: a hair strainer and lift out key along with an easy-to-remove cleanout box so you can avoid clogs by following the simple cleaning instructions in this pamphlet.



Use **Lift-Out Key** through the slot, rotate and pull up to remove the clean-out box

### Remove Hair Strainer,

clean channel and strainer with soft towel, sponge or brush plus mild soap and water



Infinity Drain's premium finishes are durable, however, harsh chemicals may impact the finish and should be avoided. Always clean first with mild soap and water.



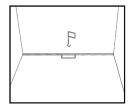
Avoid harsh chemicals as they may damage parts and finish



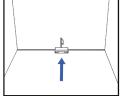
## **Steps to Remove Grate for Cleaning**



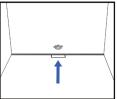
Insert Lift-Out Key through the slot near the center of the clean-out box.



Rotate the Lift-Out Key and pull up, raise the clean-out box out of the channel and remove completely.







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# Most Frequently Asked Questions...

### How often should I clean?

Keep your drain clean by wiping it down with a soft towel 1-2 times per month (depending on the frequency of use).

### Should scratches show on polished finishes?

Polished finishes can incur minor scratches with regular wear and tear.

### Keep your Hair

**Maintenance Kit** near or inside your shower. Share these tips with whomever cleans your bathroom.



# **Cleaning Agents**

Approved Cleaning Products:

### **Stainless Steel Finishes**

Stainless steel cleaners such as Bar Keeper's Friend<sup>®</sup>, Soft Scrub<sup>®</sup>, or equivalent can be used. For hard set stains, Steel Brite<sup>®</sup> can be used.

### **Color or Decorative Finishes**

For all other finishes (Satin Bronze, Matte Black, and Oil Rubbed Bronze) use mild soap and water.

### WARNING: Do NOT Use These Products!

Many cleaning agents used for general cleaning contain acids and other harsh chemicals. Using these cleaning agents on or near the drain can cause considerable damage even with just one application.

### Do not use cleaning agents containing:

Hydrochloric acid (ex. tile cleaners, toilet bowl cleaners) Formic acid (ex. clog remover) Acetic acid (ex. mold & mildew cleaners) Phosphoric acid (ex. tile cleaners) Muriatic acid (ex. rust cleaners) Chlorine bleach solutions



### A Note About Surface Rusting

Stainless steel is non-porous, hygienic, rust free and extremely durable.

### 3 general ways the outer layer can break down:

1. Mechanical Abrasion by using steel wool, wire brushes, scrapers, etc.

#### 2. Hard Water

3. Chlorides such as chlorine bleach, sea water, salt water, table salt, etc.

See page 6 for which cleaning agents to use and avoid. If traces of ferrous steel are on the outside surface of stainless steel, these traces rust and form discoloration, but this is not actually the stainless steel rusting. Use approved cleaners to remove surface traces of rust and restore your finish.

### **Limited Lifetime Warranty**

Infinity Drain products are covered by a Limited Lifetime Warranty. This Limited Lifetime Warranty is extended only to the original purchaser of the unit, defined as the original end user of the property in which product(s) are installed, under warranty and is valid only when bought through and registered by an authorized Infinity Drain retailer. See website for full warranty.